

## Article

# Archaeological Parks in the Service of Tourism—A Comparative Analysis of Hungarian and Western-European Archaeological Parks

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**Abstract:** This study reviews the significance of archaeological parks in the tourism sector, with a specific focus on how digital presence and visitor feedback impact their cultural and touristic appeal. Utilizing statistical analyses such as regression and cluster analysis on data sourced from both Hungarian and Western European parks from the Roman Period, the research scrutinizes TripAdvisor and Google ratings, alongside the volume of photographs and reviews. The findings highlight a modest correlation between digital visibility and overall visitor ratings, underscoring the complex relationship between online engagement and the quality of visitor experience. Notably, the cluster analysis identified two distinct groups, signifying diverse levels of visitor engagement and digital visibility across the parks. The conclusions drawn advocate for a comprehensive strategy to enhance visitor experiences, emphasizing the integration of digital engagement with the promotion of the parks cultural and historical values. By exploring the influence of digital presence on the appeal of archaeological parks, our study sheds light on the evolving interface between urban studies and digital heritage, highlighting how digital tools and online platforms are becoming increasingly integral in shaping the perceptions and experiences of urban cultural sites.

**Keywords:** archaeological park; tourism; museum tourism; land use; urban analysis



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## 1. Introduction

The relationship between museums and urban studies is multifaceted and significant. Museums serve as important cultural attractors in cities, contributing to urban regeneration and acting as key landmarks within urban environments. They are involved in shaping the cultural landscape of cities and can play a role in reflecting and shaping the identity of urban communities.

Museums are often integrated into urban development plans due to their potential to attract visitors and act as catalysts for economic activity and investment, which can lead to the revitalization of city centres and other urban areas. Museums, the development of heritage institutions, are in most developed countries serious cultural policy projects, which, in addition to their prestige value, are crucial in increasing the economically significant tourism potential, and the exploitation of archaeological heritage is becoming increasingly important [1]. Heritage institutions are increasingly becoming the focus of cultural life in urban areas due to their innovative approach and visitor-friendly design.

In recent years, the COVID-19 pandemic and the associated closures have had a significant impact on the operation of museums worldwide. These challenges have forced museums not only to close and reduce visitor numbers but also to reassess and adapt to changing circumstances. In this context, digital transformation and online presence have become key, bringing new opportunities and a change in approach to the museum sector [2]. The decline in visitor numbers has highlighted the need for museums to find alternative ways to reach and engage audiences. One positive outcome of the pandemic for museums has been the acceleration of the shift towards digital technologies and online platforms. One part of this is the comprehensive digitalisation of collections, maintaining up-to-date inventories, the development of IT infrastructure, and ensuring sufficiently stable internet access and adequate staff skills. In addition, many museums have adapted quickly to the new situation, developing digital exhibitions, virtual tours and interactive online content to remain accessible to the public. Digital museums are open, and the digitalisation of exhibitions has gained new momentum, recognising the increased demand for liberating recreational experiences from the pandemic public [3]. The development of digitalisation and online archives has made it possible to make museum collections and scientific findings accessible to a wider audience, regardless of geographical location. The pandemic has also forced museums to rethink their role in society and in the digital age.

In the post-COVID era, and with this changed responsibility in mind, museum professionals have set themselves the goal of finding a balance between the use of digital technology and the direct museum experience [4]. Museums can function not only as physical spaces, but also as active, digital community spaces where visitors can interactively explore and study different aspects of human culture and history.

The digital switchover and the strengthening of online presence have not only served as a solution in the pandemic but can also transform the way museums operate in the long term, allowing them to reach a wider audience and immerse themselves in the digital preservation of cultural heritage.

Archaeology is the study of the human past through the examination of the traces left by various cultural remains, artefacts, and monuments. This includes artefacts, buildings, works of art and other material remains that enable archaeologists to reconstruct the history, culture and social organisation of mankind. The importance of archaeology lies in its ability to uncover and preserve aspects of the human past that are not known from other sources.

The exploitation of cultural and archaeological heritage in the context of tourism is becoming increasingly important in the 21st century [5]. The main way to bring archaeology and tourism together is through the preservation and presentation of cultural heritage. The exploitation of archaeological sites for tourism purposes offers the opportunity for the wider public to learn about different periods and cultures of human history. Authenticity plays a key role in the way both archaeologists and tourists approach and interpret the past and its remains [6]. At the same time, tourism revenues can contribute to the funding of archaeological excavations and the long-term preservation of sites.

However, to achieve this consistency, it is important to take into account the principles of sustainability [7]. This includes controlling the number of visitors, developing infrastructure in an environmentally sensitive way and protecting sensitive sites. The aim is to ensure that tourism does not compromise the integrity of the sites and the historical values that can be experienced through them.

Archaeological tourism is concerned with the use and promotion of human cultural heritage and is an area where archaeology and tourism work together in a sustainable way. It has specific characteristics and functions that draw attention to the importance of preserving and promoting cultural heritage while minimizing the negative consequences of tourism development on the cultural environment [8].

In recent years, the role of archaeology in community building has increased significantly. Archaeological projects often attract members of local communities who can actively participate in excavation and site conservation. This not only increases interest and engagement with local heritage but also creates opportunities to strengthen identity and

raise cultural awareness. Community archaeology programmes that give local people the opportunity to engage directly with the discovery of their own history are particularly important. These programmes promote understanding and respect for cultural heritage, while helping to strengthen community identity and transfer knowledge between generations.

Archaeological parks occupy a special place in the cultural tourism landscape as living museums of the remains of ancient civilisations. These sites not only attract visitors interested in history but also those who want to take in the beauty of nature or enjoy a unique cultural experience. However, not all archaeological sites are suitable to become archaeological parks or tourist attractions, raising different aspects of the relationship between tourism and archaeology. At the heart of these aspects is storytelling, which is essential for creating a tourist experience. For a site to become an exciting tourist attraction, it must meet a number of conditions. First of all, it is important that there is sufficient scientific information about the site. This not only makes the history and significance of the site understandable but also gives it credibility, which increases interest and engagement. Professional relevance is also key: only sites that are archaeologically or historically outstanding, interesting and whose presentation can add value for visitors become real attractions. However, the development and maintenance of tourist attractions raises not only professional but also economic issues. Not all sites have the visual appeal to attract tourists at first sight, and not all sites have the resources (e.g., financial, infrastructure) to create and maintain tourist facilities. The interests of local communities and the protection of sites must also be taken into account, as excessive tourism can damage them.

Thus, the exploitation of archaeological heritage for tourism is a complex process that requires a delicate balance between the preservation of cultural values and the economic benefits generated by tourism. A well-designed and sustainable tourism project can promote the history and culture of a site while respecting the integrity of the archaeological site and the surrounding communities.

Both in Hungary and throughout Europe, outstanding archaeological parks from the Roman period can be found integrated in the urban terraces and they act as a bridge between the past and the present, giving visitors the opportunity to learn more about the history of mankind.

In recent decades, advances in digital technology and the rise of social media have significantly changed the way we discover and appreciate these sites. Our research seeks to explore the role of archaeological parks in tourism and urban studies, with a particular focus on visitor evaluations, photographs and digital visibility.

The role and relationship of museums and archaeological parks with the public has changed and continues to change. “The focus of the exhibitions has changed from objects to people” [9] in rural and urban areas.

The main incentive to visit these facilities is leisure and entertainment [10], but their educational impact is also important. The exhibition spaces of museums and archaeological parks have become, with constant dynamism, new channels of communication and sites of socio-economic events, transformed into community spaces [11]. They are functional spaces for the organisation of modern social events.

Museum visits have been restructured into the tourism sector, and must be catered for with appropriate infrastructure, space, and creativity, which no longer means just compulsory school groups and pensioners. Today’s tourism must put the experiential factor first. In the case of archaeological parks, the visitor does not take advantage of an artificially created service or experience, but rather the opportunity to have an experience through the appropriate design of the environment [12]. However, it is also important to develop an appropriate strategy to ensure that visitors choose the cultural attraction as the place of their visit [13].

To achieve the experiential factor, institutions need to create the conditions for learning history and social knowledge in a way that is enjoyable for visitors. Digitalisation tools should play an increasing role in learning about history, different architectural styles and society, and objects and buildings should be endowed with meaning, a key activity of mod-

ern museums [14]. The digital development of archaeological parks and the enhancement of the visitor experience are linked to the findings of Alreahi et al. [15], who emphasise the need to improve environmental stewardship and strive for sustainability.

Museum interpretation is supported by a number of factors that influence the visitor experience, which Bodnár has detailed in his 2019 study [16]. The most important of these are interactivity, the use of infocommunication tools and edutainment. For today's visitor, it is important that devices have a multi-sensory impact, allowing them, for instance, to interact physically, deepen knowledge through experiential learning, and engage with digital content to enhance their experience. The use of these tools increases the attractiveness of the attraction and also promotes comprehensibility [17]. In the case of edutainment, visitors learn while having fun [18], for example, by participating in a programme. Archaeological parks organise a number of such events, which are designed to showcase specific events of the Roman period through a variety of exciting programme elements.

In the researched areas, several important Roman urban settlements have been excavated. From the point of view of archaeology and architecture, the surviving work on architecture by M. Vitruvius Pollio [19], who lived during the reign of Emperor Augustus, was one of the foundations of Roman architecture during the imperial period. We know what it was like from his surviving work, which can help to get to know the origin of the structure of the settlements or nowadays the archaeological parks:

- The layout and location of buildings in cities;
- The layout of private villas;
- Location and layout of temples and other public buildings;
- The foundations, the materials and techniques of the masonry, the bonding material, the style of the columns, the decoration of the buildings (carvings, wall paintings, materials and painting techniques);
- The design of floors and streets.

The document also gives the calculation of the height of the building's rooms, which makes it possible to determine the height dimensions. This document provides an appropriate basis for reconstruction, helping to ensure a faithful representation of the period.

The archaeological parks have been established on the Roman settlements, where, in addition to the presentation of archaeological finds, temporary exhibitions and museum education activities are also available [20].

Archaeological parks in themselves have a special, authentic atmosphere, as walking among the original monuments, visitors are transported back in time. Rather than static presentations of archaeological sites, these facilities are also increasingly focusing on the use of ICT to bring history closer to their visitors, while sustainability aspects are also of paramount importance, as tourism development should take into account the principles of sustainable development in order to preserve the tourism environment [21].

When designing sites for tourism purposes, the primary considerations are the protection of cultural heritage, the preservation of the landscape's image [22], and the sustainability of the site, while at the same time geographical features and accessibility must be taken into account [23]. Studies on the links between urban transport infrastructure and tourism destinations highlight that accessibility has a significant impact on the visitation of archaeological parks and tourism flows, which is a key aspect in the development of cultural tourism and the implementation of sustainable tourism management.

In our research, we investigated archaeological parks by using Tripadvisor, Google search results, social media presence and the services and websites of selected archaeological parks.

Hypothesis of our research:

**Hypothesis 1.** *The digital presence and visitor evaluations of archaeological parks have a significant impact on the attractiveness of parks for tourists and on the perception of their cultural value.*

**Hypothesis 2.** *There are distinct groups of archaeological parks based on visitor activity and digital visibility.*

**Hypothesis 3.** *Interactive and educational experiences in archaeological parks increase visitor satisfaction and positive evaluations.*

## 2. Materials and Methods

The aim of our research is to examine the role of archaeological parks in contemporary tourism, with a particular focus on audience engagement and experience. We used primary and secondary sources for our research. Primary data were collected partly through direct observations and visitor opinions. Secondary data were obtained through a literature review and analysis of Tripadvisor, Google and various social media platforms. The literature analysis helped us to understand the extent to which digitalisation and online presence are present in the life of museums, while we obtained general information about the websites of the areas we studied and analysed them in a uniform way according to different aspects: what is the significance of the archaeological park, what attractions are there, what kind of programmes are organised, what other languages are available, how attractive is the website, what kind of online/digital services does it have, and is there an online ticketing facility? In this way, this section also provides a general introduction to the archaeological parks and puts them into context. On Tripadvisor, we looked at the average scores and ratings of services, the number of posts and photos, and text reviews. We then examined the strength of the presence of archaeological parks on each social media platform (Facebook, Instagram, and TikTok). Finally, we also analysed Google's list of results based on the official name of the archaeological park, the terms city + museum and city + archaeological park.

Quantitative and qualitative methods were used to analyse the data. In the quantitative analysis, statistical methods were used to evaluate the online data. In the qualitative analysis, we conducted content analysis on the websites to understand how these institutions communicate with their audiences and what experiences they offer. In our research, we selected national and international archaeological parks, taking into account their geographical location and the strength of their online presence. The selected sites were analysed in detail, including the quality of the visitor experience. This methodological approach allowed us to gain a comprehensive picture of the current role of archaeological parks in tourism, their impact on cultural life and new audience engagement strategies. The study was carried out in the autumn of 2023, with 5 European archaeological parks, 3 in Hungary, 1 in Austria and 1 in Germany:

- Gorsium Archaeological Park, TÁC, Hungary;
- Aquincum Museum and Archaeological Park, Budapest, Hungary;
- Villa Romana Baláca, Roman Villa Farm and Roma Garden, Baláca, Hungary;
- Xanten, Archaeological Park, Germany;
- Carnuntum Archaeological Park, Austria.

A brief description of the archaeological parks is given in the results chapter, in order to put their significance and historical heritage in context with the research findings.

## 3. Results

Most of the archaeological excavations have revealed the foundation walls of buildings, sometimes with walkways (floors) and ascending walls. Their ground plan and the data obtained from archaeological research, taking into account the period paintings, allow them to be reconstructed. The majority of urban buildings, such as public buildings and temples, were typically built according to a given pattern in the area. Military camps, such as the legionary or auxiliary camps, were also built according to a pattern. In the case of villa farms, the owner had buildings erected next to his dwelling (villa), which were necessary for his activity [24]. Archaeological parks were established on the sites of certain parts of the settlement and villa farms revealed during archaeological excavations.

As the Roman period mainly consists of foundation walls that visitors cannot interpret, the archaeological sites are presented in different ways:

- The building is constructed;
- Historic reconstruction is being carried out;
- A shelter will be set up (e.g., to display murals).

Modern digital tools are also a great help in interpreting and enhancing the visitor experience, making it easier to present and interpret.

When designing sites for tourism, the primary considerations are the protection of cultural heritage, the preservation of the landscape's character, and sustainability, while taking into account geographical features and accessibility.

### 3.1. Introduction and Websites of the Researched Areas

#### 3.1.1. Gorsium Archaeological Park

The Gorsium Archaeological Park is located in Fejér County, Hungary, 14 km from the centre of the county, Székesfehérvár. It was founded in 1958 and has been open to the public since 1962. The park covers 28 hectares, of which 6 hectares are excavated and suitable for display. Using the original Roman road network, the site links two periods: the 2nd–3rd century and the 4th century city.

The complete renovation of the Archaeological Park is part of the project Quis Gorsien-Gorsium, the ancient island of relaxation, which aims to present Roman monuments in an experiential way, creating an independent tourist attraction of international importance in Central Transdanubia.

As a result of the development, the Archaeological Park will present the values, traditions and customs of Roman culture to visitors in a versatile and experiential way, using modern tools, while the visitor will be an active participant in the events (exhibitions, interpretative activities, audiovisual programmes, IT services, cultural events).

Available programmes:

- Floralia Spring Welcome Celebration;
- Castrum Sports and Family Day;
- Museum education activities;
- Guided tours;
- Theatre performances;
- Camps.

In addition to general information, the website of the Archaeological Park provides a brief description of the main attractions of the archaeological site, the programmes and educational activities available in the museum, and details of the development project. In addition to Hungarian, information is also available in English and German, but these are only a few sentences.

#### 3.1.2. Aquincum Museum and Archaeological Park

Aquincum was a Roman military camp and civilian settlement, also the centre of Eastern Pannonia, located in an urban environment, in Budapest, Hungary.

Interpretation sessions and events are held in the Archaeological Park, with a rich programme of activities. It is the best-known archaeological park in Hungary.

It is the seat of eastern Pannonia, with the status of a town (municipium, then colonia from 193 AD). The civilian settlement was founded next to the legion camp and was raised to the status of a town (municipium) by the emperor Hadrian. The gates of walled cities were built according to a given pattern. The so-called "House of the Painter" was rebuilt, whose wall paintings were repainted without incorporating the original fragments of wall paintings. The Painter's House, which is furnished in period style, is highly frequented by visitors, who can also see the interior furnishings (replica furniture) of the private Roman building. The Archaeological Park contains restored archaeological

sites and reconstructions of buildings that have been built. The Aquincum water organ, reconstructed in 1988, is a special feature.

Programmes:

- Thematic walks;
- Museum education activities;
- Workshops;
- Antique café—educational club afternoons for seniors;
- Thematic camps;
- Floralia celebrations;
- Celtic Halloween;
- Unusual history lessons;
- Historical fair.

The website of the archaeological park is attractive, with lots of information available. In addition to general information, you can download a map of the museum, find museum publications and detailed information on the permanent and temporary exhibitions, take a virtual tour of the archaeological park and take virtual guided tours of the museum on various themes. The museum's educational activities for all ages are explained in detail, and other services are also available. The website is available in English and Hungarian and online ticketing is also possible.

### 3.1.3. Villa Romana Baláca, Roman Villa Farm and Roma Garden

The 3–4th century dwelling house and the surrounding buildings can be seen in Baláca, in Veszprém county, Hungary, in the village of Nemesvámos. Mosaic floors and wall paintings show the wealth of the owners. The villa farm was situated on 55 hectares; 2 hectares are currently open to visitors. The archaeological sites are set in a Mediterranean park with a herb and medicinal plant garden, and a Roman-style sundial and oven. The central dwelling house covers an area of 2400 m<sup>2</sup> and is one of the best-known villa buildings in Pannonia, where the Roman way of life can be learned about. Further away from the centre, a few hundred metres away, is the mausoleum and fish tomb built by the owners.

Various activities are organised on site:

- Guided tours;
- Theatre performances;
- Poetry Day;
- Ancient wine festival.

The website of the Archaeological Park provides an interactive presentation of the site, its history and the services available. An interactive map shows the floor plans of each building with detailed descriptions, and details of the project "A Drop of Italy by Lake Balaton–Baláca Experience Park", which is part of the Veszprém-Balaton 2023 European Capital of Culture programme. The website is also available in English and offers the possibility to buy tickets.

### 3.1.4. Xanten, Archaeological Park

The Xanten Archaeological Park is located in Germany, in the North Rhine-Westphalia region, and features a number of architectural reconstructions from the Roman period. The park has an excellent information service, many interactive elements and a number of exciting programme elements. A playground and water playground are specially designed for families, and there is also a Roman games area.

The park is divided into two parts:

- LVR Römer Museum, a combination of archaeological shelter and modern museum architecture, with numerous exhibitions and modern infrastructure based on Roman foundations;
- Xanten Archaeological Park.

At the Archaeological Park, you can try your hand at different crafts with period tools every weekend, as well as special guided tours and a Roman festival. The Park's thematic pavilions offer a special insight into the Roman world, for example, on travel, architecture or the life of gladiators.

The Park is also of great architectural value, as a great deal of professional work has been invested in its complete reconstruction, from an architectural, archaeological and tourist point of view.

The Archaeological Park has an attractive website with all the information one could need. The buildings and thematic pavilions are presented, and a visual tour is also available. The website also provides information on current exhibitions and programmes. It is available in three languages and online ticketing is also possible.

### 3.1.5. Carnuntum Archaeological Park

Carnuntum Archaeological Park is a UNESCO World Heritage Site in northern Austria. The city of Carnuntum was the seat of Western Pannonia. The Archaeological Park comprises four units:

- City quarter: a period presentation of several buildings, including a residence, palace, halls, shops.
- Museums.
- Amphitheatre: in addition to the excavated archaeological sites, it can also be explored using multimedia tools.
- Heathen's Gate.

A unique attraction among the permanent programmes is the presence of "Roman residents" in the quarter, who talk about Roman family life, the role of women and answer visitors' questions, and a "slave" who regularly gives guided tours. You can also taste Apicius' recipes on site, adding to the authentic atmosphere.

The Archaeological Park hosts a number of events, the most important of which are the Roman Festival, Gladiator Day, the Children's Festival and the Late Antiquity Festival.

The archaeological park's website has an impressive, dynamic look, with detailed information about the buildings and the services and programmes available. The website is available in 18 languages, including Hungarian.

The summary of the services provided by each archaeological parks' website is given in Table 1.

Summary of the websites

**Table 1.** Services on websites. Source: own edit, based on the archaeological parks' websites.

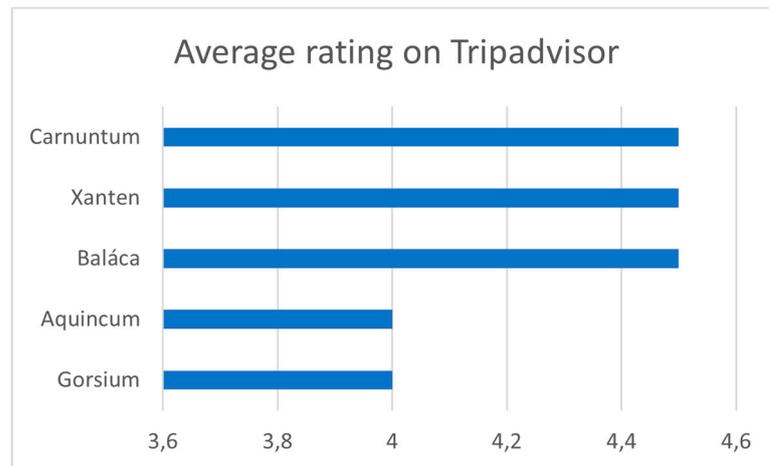
	Gorsium	Aquincum	Baláca	Xanten	Carnuntum
Description	x	x	x	x	x
Programmes	x	x	x	x	x
Photos	x	x	x	x	x
More languages available	x	x	x	x	x
Virtual tours/maps		x	x	x	x
Online tickets		x	x	x	x

### 3.2. Analysis Based on Tripadvisor Reviews

In our research, in addition to analysing the websites, we also examined the Tripadvisor interface.

Analysis on Tripadvisor in October 2023 shows that archaeological parks are less prominent in the site's Travelers Favorites, with the site ranking them lower down the list of attractions.

Looking at the visitor ratings, all the archaeological parks received a rating of at least 4, which is a very good result. It is interesting to note that although Villa Baláca is the smallest of the Hungarian parks surveyed, it received ratings comparable to its international peers, as shown in Figure 1.



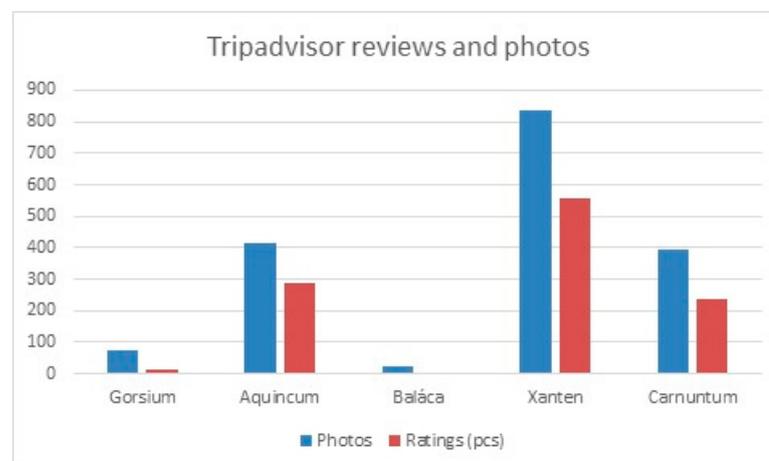
**Figure 1.** Tripadvisor ratings. Source: own edit, based on Tripadvisor.

Looking in detail at the individual reviews, visitors to the site will find that the reviews are generally positive and even outstanding, with a low number of negative reviews, but as the number of reviews increases, so does the number of negative reviews, as shown in Table 2.

**Table 2.** Evaluation of services. Source: own edit, based on Tripadvisor.

Evaluation of Services	Gorsium	Aquincum	Baláca	Xanten	Carnuntum
Excellent	4	129	3	309	161
Very good	3	96	2	170	60
Average	4	49	0	50	9
Poor	1	9	0	18	3
Terrible	0	5	0	12	2

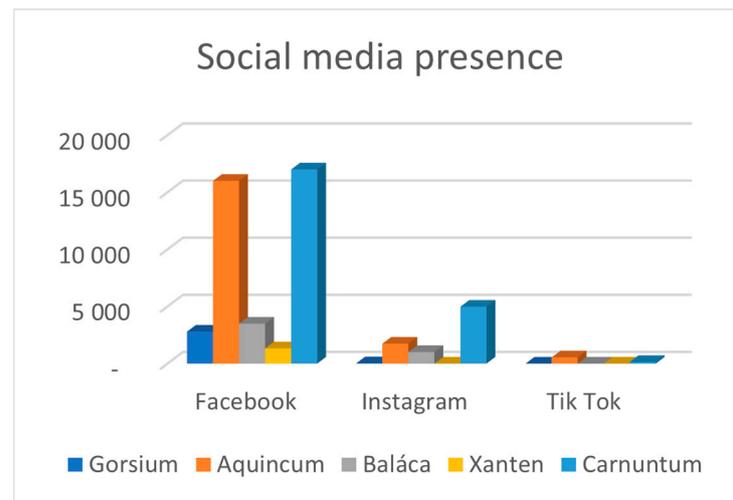
Visitors are also keen to illustrate their textual opinions by uploading their own photographs. In terms of visitor activity in this area, the Xanten Archaeological Park received the highest number of text reviews and photo uploads, with twice as many entries for each of these as for Aquincum, as shown in Figure 2. Aquincum Archaeological Park received slightly more reviews than Carnuntum Archaeological Park. Gorsium and Baláca have a low number of entries.



**Figure 2.** Tripadvisor notes. Source: own edit, based on Tripadvisor.

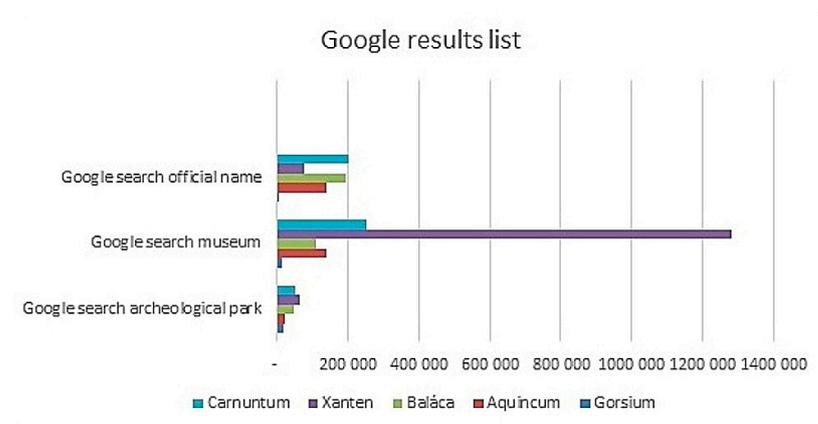
Based on the photos and evaluations, we also carried out statistical analyses using a linear regression model and cluster analysis.





**Figure 4.** Social media presence. Source: own edit, based on social networking sites.

Finally, we also examined the Google results list, which gave different results for different search terms. The largest number of results for each of the locations tested was obtained by typing the word location + museum, which in the case of Xanten yielded more than 1,200,000 results; Figure 5 illustrates this outlier. Entering the official name was significant only for Aquincum and Baláca, while Gorsium was the only one where the word archaeological park was the most searched for this attraction. This is certainly important information for search engine optimisation, as with the right settings, online access to archaeological parks can be significantly increased.



**Figure 5.** Google results list. Source: own edit, based on Google.

#### 4. Discussion

The main objective of the research was to compare the role of archaeological parks in tourism, visitor experience and digital visibility in Hungary and Western Europe. The analysis of visitor ratings, number of photos and social media presence revealed the extent to which these parks are able to attract and engage visitors. Analyses using statistical methods such as linear regression and cluster analysis highlighted the relationship between visitor activity and digital visibility. We observed that there are significant differences between parks in terms of visitor ratings and number of photos, which are important indicators of park popularity and visitation. Digital presence, specifically the use of social media, plays a crucial role in the marketing strategy of parks and in maintaining visitor interest.

Archaeological parks, much like museums, play an integral role in urban planning and development by serving as spaces that preserve historical and cultural heritage. These parks

are often situated in areas of historical significance and can include ancient archaeological sites, monuments, or other archaeological findings.

Archaeological parks can contribute to urban planning and community development the following ways:

**Conservation of cultural heritage:** Archaeological parks help in the preservation of significant historical sites. By integrating these parks into urban planning, cities can protect and highlight their unique histories.

**Tourism and economy:** These parks can become major tourist attractions, which can boost local economies. By drawing visitors, archaeological parks support local businesses and can lead to the creation of new jobs and services.

**Education and research:** Archaeological parks provide opportunities for educational programs and research initiatives. They can become outdoor classrooms for both local residents and visitors, fostering a deeper understanding of the past.

**Community identity:** These sites often become points of pride for local communities, strengthening a sense of identity and continuity. They serve as links to the past and can be a focal point for community activities and traditions.

**Urban aesthetics and green spaces:** Archaeological parks add aesthetic value to urban areas by offering green spaces for recreation and leisure. They contribute to the livability and environmental quality of urban environments.

**Social cohesion:** By serving as public spaces where people can gather, archaeological parks can promote social interaction and cohesion among diverse groups within the urban population.

**Sustainable development:** The conservation of archaeological parks aligns with sustainable development goals by preserving cultural resources for future generations while providing benefits to current populations.

Archaeological parks also have a positive impact on international or neighbouring cities and make a significant contribution to the cultural, educational and economic importance of these sites. They play an important role in international relations and cultural diplomacy, as parks not only provide visitors with an insight into key periods in human history but also offer opportunities for cultural exchange and international cooperation. Exhibitions, conferences and cultural events organised by the parks promote dialogue and understanding between different nations. These parks have a significant economic impact on neighbouring cities and regions. The revenue generated by tourism helps to grow local economies, create new jobs and support small businesses. In addition, the influx of international visitors helps to promote local products and services to international markets. Parks also function as centres for education and research, promoting the international dissemination of archaeological and historical knowledge. Cooperation with universities and research institutes provides opportunities for scientific discovery and the application of new technologies, enriching not only the local but also the international scientific community. Archaeological parks play a key role in the conservation and protection of world heritage. Conservation and restoration work carried out by parks can provide a model for other countries in the field of heritage conservation practices. Last but not least, archaeological parks contribute to community building and identity building in neighbouring cities and countries. Awareness of shared cultural heritage strengthens regional identity and promotes mutual respect between different cultures.

In summary, archaeological parks, when thoughtfully integrated into urban development strategies, provide multifaceted benefits that extend beyond conservation, touching on economic, social, educational, and environmental aspects of urban life. They are essential elements that enhance the cultural richness and diversity of urban settings.

## 5. Conclusions

Based on the results of the research, it can be concluded that the effective use of modern technology and social media tools is essential for archaeological parks to enhance the visitor experience and increase tourism attractiveness. The differences between the

archaeological parks analysed highlight the need to develop tailored strategies that take into account visitor preferences and visitor activity as determined by ratings and photos. Positive visitor experiences help to enhance the reputation of archaeological parks, which contributes to the preservation of cultural heritage and the sustainable development of tourism.

Archaeological parks that are more active on social media and collect more reviews are likely to attract more visitors, but providing high quality, educational and interactive experiences is essential for long-term success.

Proving hypotheses:

- **Hypothesis 1.** *The digital presence and visitor evaluations of archaeological parks have a significant impact on the attractiveness of parks for tourists and on the perception of their cultural value.*

Justification: Digital visibility and positive visitor feedback have a direct impact on how visitors perceive and value archaeological parks as tourist and cultural destinations.

- **Hypothesis 2.** *There are distinct groups of archaeological parks based on visitor activity and digital visibility.*

Justification: Two distinct groups were identified in the cluster analysis, differing in terms of the number of photos and the number of evaluations. This confirms that parks can indeed be clustered based on visitor activity and digital visibility.

- **Hypothesis 3.** *Interactive and educational experiences in archaeological parks increase visitor satisfaction and positive evaluations.*

Justification: Although this research did not directly examine the impact of interactive and educational experiences, feedback suggests that such experiences improve visitor satisfaction.

In recent decades, the use of archaeological sites for tourism has become a key pillar of cultural tourism, where visitors can explore and experience the past in an authentic environment, as part of the historical past. Archaeological parks should be designed to present the monuments in an experiential way, using modern technology and social media. These can engage several senses at the same time and promote a deeper understanding of historical facts and contexts, learning through play.

If the developments are implemented in a complex way, using a combination of site protection, conservation and modern technology, with exciting programme elements, they will create attractions that attract visitors and raise awareness of the importance of their conservation. The archaeological parks studied offer a range of interactive experiences where visitors can spend a whole day in comfort and learn about aspects of Roman life. The research has shown that there is a growing demand for learning about these attractions, with many positive reviews on the internet and a high online hit rate, but that they need to increase their active social and media presence in order to promote them.

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