

Supplementary Materials
Student Self-Administered Survey

Demographics

1. What is your name? _____
2. What is your age in years? _____
3. What gender do you identify with?
 - a. Male
 - b. Female
 - c. Non-binary/other
 - d. Prefer not to answer
4. What race do you identify with?
 - a. American Indian or Alaska Native
 - b. Asian
 - c. Black or African American
 - d. Native Hawaiian or Other Pacific Islander
 - e. White or Caucasian
 - f. Other
 - g. Prefer not to answer
5. What ethnicity do you identify with?
 - a. Hispanic/Latino
 - b. Non-Hispanic/Latino
 - c. Prefer not to answer

Self-Assessment of Performance in Communication in the Self-Care Counseling Evaluation

After reviewing your evaluation video and reflection upon your performance, how would you self-assess your performance on the following elements of the Self-Care Counseling Evaluation?

Patient Counseling Components	Achievement of Outcome
Practices Chunks and Checks For Understanding: Consistently shares info tailored to the other person's needs and capacities, and checks for understanding (ask questions, express doubts) throughout the interaction.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Demonstrates Empathy: Recognizes and acknowledges emotional state of self, others, situation expressing care, understanding of the patient's experience and concern verbally and nonverbally.	<input type="checkbox"/> Yes <input type="checkbox"/> Partial <input type="checkbox"/> No
Appropriate Non-Verbals: Consistently demonstrates appropriate non-verbal behavior [incl. eye contact, facial expression, posture, position and movement, vocal rate, volume, tone, use of notes and computers without interference, used correct pronunciation, did not use fillers (uh, um) Conveyed confidence].	<input type="checkbox"/> Yes <input type="checkbox"/> Partial <input type="checkbox"/> No

Used Patient-Friendly Language Used plain language a patient would likely understand, avoided medical jargon.	<input type="checkbox"/> Yes <input type="checkbox"/> Partial <input type="checkbox"/> No
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Perceptions of Personal Communication

Please circle or highlight one of the options below for each question

1. I strongly believe that this course is helping me gain skills that I will need in order to be successful in my career
Strongly Disagree Disagree Agree Strongly agree
2. I find it challenging to communicate and connect with people.
Usually Often Sometimes Rarely Never
3. I am often misunderstood.
Usually Often Sometimes Rarely Never
4. People understand my questions, instructions, and ideas the first time I offer them.
Usually Often Sometimes Rarely Never

On a scale from 1 to 5, **one** meaning “very unsatisfied” and **five** meaning “very satisfied” how would you rate your satisfaction with your performance in the encounter, based on the following elements?

5. Overall communication with standardized patient.

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

6. Accuracy of clinical information provided.

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

7. Ability to display empathy.

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

8. Level of trust established.

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

9. Depth of understanding regarding the patient’s concerns and/or needs.

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

Perceptions of Communication Importance Overall and in the Profession of Pharmacy

Please circle or highlight one of the options below for each question

1. I believe that the development of soft skills, such as empathy, as an important aspect of being a pharmacist.
Strongly Disagree Disagree Agree Strongly Agree
2. I recognize the importance of communication skills to my future practice as a pharmacist
Strongly Disagree Disagree Agree Strongly Agree
3. I feel that communication is important to developing patient rapport and trust as a healthcare professional.
Strongly disagree Disagree Agree Strongly Agree

In the questions below, please circle the statement in the comparison that you identify with most.

4. I think feelings are important OR I think facts are important
5. It is important to communicate well OR It is important to be knowledgeable
6. I pride myself on being the best OR I pride myself on working hard
7. It is important to be heard OR It is important to listen