

**Supplementary Materials**  
**Student Self-Administered Survey**

Demographics

1. What is your name? \_\_\_\_\_
  
2. What is your age in years? \_\_\_\_\_
  
3. What gender do you identify with?
  - a. Male
  - b. Female
  - c. Non-binary/other
  - d. Prefer not to answer
  
4. What race do you identify with?
  - a. American Indian or Alaska Native
  - b. Asian
  - c. Black or African American
  - d. Native Hawaiian or Other Pacific Islander
  - e. White or Caucasian
  - f. Other
  - g. Prefer not to answer
  
5. What ethnicity do you identify with?
  - a. Hispanic/Latino
  - b. Non-Hispanic/Latino
  - c. Prefer not to answer

Self-Assessment of Performance in Communication in the Self-Care Counseling Evaluation

After reviewing your evaluation video and reflection upon your performance, how would you self-assess your performance on the following elements of the Self-Care Counseling Evaluation?

Patient Counseling Components	Achievement of Outcome
<b>Practices Chunks and Checks For Understanding:</b> Consistently shares info tailored to the other person’s needs and capacities, and checks for understanding (ask questions, express doubts) throughout the interaction.	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Demonstrates Empathy:</b> Recognizes and acknowledges emotional state of self, others, situation expressing care, understanding of the patient’s experience and concern verbally and nonverbally.	<input type="checkbox"/> Yes <input type="checkbox"/> Partial <input type="checkbox"/> No
<b>Appropriate Non-Verbals:</b> Consistently demonstrates appropriate non-verbal behavior [incl. eye contact, facial expression, posture, position and movement, vocal rate, volume, tone, use of notes and computers without interference, used correct pronunciation, did not use fillers (uh, um) Conveyed confidence].	<input type="checkbox"/> Yes <input type="checkbox"/> Partial <input type="checkbox"/> No

<b>Used Patient-Friendly Language</b>	<input type="checkbox"/> Yes
Used plain language a patient would likely understand, avoided medical jargon.	<input type="checkbox"/> Partial
	<input type="checkbox"/> No

Perceptions of Personal Communication

Please circle or highlight one of the options below for each question

1. I strongly believe that this course is helping me gain skills that I will need in order to be successful in my career  
*Strongly Disagree   Disagree   Agree   Strongly agree*
2. I find it challenging to communicate and connect with people.  
*Usually   Often   Sometimes   Rarely   Never*
3. I am often misunderstood.  
*Usually   Often   Sometimes   Rarely   Never*
4. People understand my questions, instructions, and ideas the first time I offer them.  
*Usually   Often   Sometimes   Rarely   Never*

On a scale from 1 to 5, **one** meaning "very unsatisfied" and **five** meaning "very satisfied" how would you rate your satisfaction with your performance in the encounter, based on the following elements?

5. Overall communication with standardized patient.  

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]
6. Accuracy of clinical information provided.  

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]
7. Ability to display empathy.  

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]
8. Level of trust established.  

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]
9. Depth of understanding regarding the patient's concerns and/or needs.  

1	2	3	4	5	
[Very Unsatisfied]					[Very Satisfied]

Perceptions of Communication Importance Overall and in the Profession of Pharmacy

*Please circle or highlight one of the options below for each question*

1. I believe that the development of soft skills, such as empathy, as an important aspect of being a pharmacist.  
*Strongly Disagree   Disagree   Agree   Strongly Agree*
  
2. I recognize the importance of communication skills to my future practice as a pharmacist  
*Strongly Disagree   Disagree   Agree   Strongly Agree*
  
3. I feel that communication is important to developing patient rapport and trust as a healthcare professional.  
*Strongly disagree   Disagree   Agree   Strongly Agree*

*In the questions below, please circle the statement in the comparison that you identify with most.*

4. I think feelings are important   OR   I think facts are important
  
5. It is important to communicate well   OR   It is important to be knowledgeable
  
6. I pride myself on being the best   OR   I pride myself on working hard
  
7. It is important to be heard   OR   It is important to listen