

Supplementary Material 3

Theoretical Domains Framework domains with the adapted items[1]

When I go to a pharmacy with an “over the counter” (OTC) enquiry....		
TDF Domain*	Item	Likert response
B Cap	providing information about my health is	difficult - easy
B Con	and I buy a medicine OTC, I do not need advice as OTC medicines are safe.	strongly disagree - strongly agree
B Cap	I am confident that if I want a specific medicine I can provide information about my health with the pharmacist.	strongly disagree - strongly agree
B Cap	I am confident that I can decide if an OTC medicine is appropriate for my condition without help.	strongly disagree - strongly agree
B Con	and I provide information about my health, the pharmacist will keep it confidential/private.	strongly disagree - strongly agree
B Con	and I provide information about my health, the pharmacist will make sure the medicine is safe and appropriate for me.	strongly disagree - strongly agree
ECR	I can tell who is a pharmacist and who is a pharmacy assistant.	strongly disagree - strongly agree
ID	it is a pharmacist's job and responsibility to ask me questions about my health.	strongly disagree - strongly agree
ID	it is the duty of the pharmacist, as a health professional, to make sure the medicine they recommend/supply is appropriate for me.	strongly disagree - strongly agree
ID	I trust the pharmacist, as a health professional, to discuss what is best for my enquiry.	strongly disagree - strongly agree
Int	I intend to provide health information to the pharmacist when I need help with a symptom (e.g. a headache).	strongly disagree - strongly agree
Int	How strong is your intention to provide health information to the pharmacist when purchasing a medicine OTC?	not at all strong - very strong
Int	I will definitely provide health information to the pharmacist when purchasing a product/medicine (e.g. ibuprofen, Nurofen®).	strongly disagree - strongly agree
K	I know what the pharmacist's role and responsibilities are.	strongly disagree - strongly agree
K	I know that pharmacists are qualified to assist me with my enquiry.	strongly disagree - strongly agree
K	I know that giving information to the pharmacist about my health will benefit me.	strongly disagree - strongly agree

*K - Knowledge; ECR - Environmental context & resources; ID - Social & Professional role & identity; B Cap - Belief about capability; B Con - Belief about consequences; Int - Intentions

1. Huijg JM, Gebhardt WA, Crone MR, Dusseldorp E, Presseau J. Discriminant content validity of a theoretical domains framework questionnaire for use in implementation research. *Implementation Science* : IS. 2014;9(1):11-. doi:10.1186/1748-5908-9-11.

General information:

Gender: ☐ Male ☐ Female

Age (years): _____

Marital Status: ☐ Single ☐ Married
☐ **other:** _____

Highest education: ☐ High School ☐ TAFE
☐ University ☐ **other:** _____

Employment: ☐ Employed ☐ Unemployed
☐ Student ☐ Retired
☐ **other:** _____

Where were you born? _____

If you were born outside Australia, what age were you when you came to Australia? _____

First language: ☐ English ☐ **other:** _____

Language spoken at home: ☐ English ☐ **other:** _____

Health Status: ☐ Excellent ☐ Very Good
☐ Good ☐ Poor

My usual pharmacy is:
☐ This pharmacy ☐ Another pharmacy
☐ I don't have one

I visit a pharmacy: ☐ Weekly ☐ Fortnightly
☐ Monthly ☐ Less than monthly

Thank you for your participation.

P:
SitCue:
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Community Pharmacy Survey

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We would appreciate your responses to some questions about this. There are no right or wrong answers. Please tell us what you really think.

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Note: We are **not** asking your thoughts about prescription medicines.



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I can tell who is a pharmacist and who is a pharmacy assistant.	strongly disagree: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :strongly agree
and I provide information about my health, the pharmacist will make sure the medicine is safe and appropriate for me.	strongly disagree: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :strongly agree
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I intend to provide health information to the pharmacist when I need help with a symptom (e.g. a headache).	strongly disagree: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :strongly agree
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How strong is your intention to provide health information to the pharmacist when purchasing a medicine OTC?	not at all strong: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :very strong
I trust the pharmacist, as a health professional, to discuss what is best for my enquiry.	strongly disagree: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :strongly agree
I am confident that if I want a specific medicine I can provide information about my health with the pharmacist.	strongly disagree: <u>1</u> : <u>2</u> : <u>3</u> : <u>4</u> : <u>5</u> : <u>6</u> : <u>7</u> :strongly agree
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