



Satisfaction, Stress, and Mental Health in the Tourism/Hospitality Industry

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Message from the Guest Editor

Dear Colleagues,

Satisfaction and stress are directly related to mental health, and, due to the human resource-based characteristics of the tourism/hospitality industry, their management and control have been a difficult issue from the perspective of employees and customers.

Thus, this Special Issue focuses on two critical issues in the tourism/hospitality industry: (1) employee work stress, job satisfaction, and mental health, as well as (2) customers' satisfaction level, dissatisfaction-related stress, and mental health, also covering the quality of life, happiness, turnover intention, and behavioral intentions in the tourism/hospitality industry.





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Message from the Editor-in-Chief

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