



## **Satisfaction, Stress, and Mental Health in the Tourism/Hospitality Industry**

Guest Editor:

**Prof. Dr. Sunghyup Sean Hyun**

School of Tourism, Hanyang  
University, Seoul 04763, Republic  
of Korea

Deadline for manuscript  
submissions:

**closed (28 February 2023)**

### **Message from the Guest Editor**

Dear Colleagues,

Satisfaction and stress are directly related to mental health, and, due to the human resource-based characteristics of the tourism/hospitality industry, their management and control have been a difficult issue from the perspective of employees and customers.

Thus, this Special Issue focuses on two critical issues in the tourism/hospitality industry: (1) employee work stress, job satisfaction, and mental health, as well as (2) customers' satisfaction level, dissatisfaction-related stress, and mental health, also covering the quality of life, happiness, turnover intention, and behavioral intentions in the tourism/hospitality industry.





an Open Access Journal by MDPI

## Editor-in-Chief

**Prof. Dr. Paul B. Tchounwou**

RCMI Center for Urban Health  
Disparities Research and  
Innovation, Richard Dixon  
Research Center, Morgan State  
University, 1700 E. Cold Spring  
Lane, Baltimore, MD 21251, USA

## Message from the Editor-in-Chief

Addressing the environmental and public health challenges requires engagement and collaboration among clinicians and public health researchers. Discovery and advances in this research field play a critical role in providing a scientific basis for decision-making toward control and prevention of human diseases, especially the illnesses that are induced from environmental exposure to health hazards. *IJERPH* provides a forum for discussion of discoveries and knowledge in these multidisciplinary fields. Please consider publishing your research in this high quality, peer-reviewed, open access journal.

## Author Benefits

**Open Access:** free for readers, with article processing charges (APC) paid by authors or their institutions.

**High Visibility:** indexed within Scopus, PubMed, MEDLINE, PMC, Embase, GEOBASE, CAPus / SciFinder, and other databases.

**Journal Rank:** CiteScore - Q1 (*Public Health, Environmental and Occupational Health*)

## Contact Us

---

*International Journal of  
Environmental Research and Public  
Health* Editorial Office  
MDPI, St. Alban-Anlage 66  
4052 Basel, Switzerland

Tel: +41 61 683 77 34  
[www.mdpi.com](http://www.mdpi.com)

[mdpi.com/journal/ijerph](http://mdpi.com/journal/ijerph)  
[ijerph@mdpi.com](mailto:ijerph@mdpi.com)  
[X@IJERPH\\_MDPI](https://twitter.com/IJERPH_MDPI)