



## Improving Quality of Service and Safety Perception in Public Transport Systems

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Deadline for manuscript  
submissions:

**closed (31 May 2020)**

### Message from the Guest Editors

Dear Colleagues,

This Special Issue is dedicated to the analysis of public transport users’ perceptions of service quality and safety. Perceptions of quality and safety are very important to encourage the use of collective transport systems and consequently to help promote more sustainable forms of mobility. In this Special Issue, we invite papers related to all public transport modes that propose service quality and safety analysis, and policies to promote mobility using conventional techniques or new technologies. Novel contributions proposing new theoretical insights, method development, or applications are encouraged. Special attention will be given to studies investigating variations of user perceptions in space and time.

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*Guest Editors*





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## Message from the Editor-in-Chief

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