



## Sustainable Tourism Management and Service Quality

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Deadline for manuscript  
submissions:

**closed (1 July 2021)**

### Message from the Guest Editors

Dear Colleagues,

Service quality constitutes a key element for tourism businesses since several favorable consequences have been attributed to correctly managing the quality of the service provided. From a broader perspective, and in line with the United Nations' Sustainable Development Goals (SDGs), while addressing the needs of tourists and the tourism industry is essential, other factors have also become important in tourism development. In this regard, according to the World Tourism Organization (UNWTO)'s guidelines, sustainable tourism development should take full account of its current and future economic, sociocultural, and environmental impacts.

For this Special Issue, papers dealing with sustainable tourism management and service quality are welcomed. Quantitative research or mixed research (quantitative and qualitative) will be especially appreciated, in the form of cross-sectional studies, longitudinal studies, case studies, etc.





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## Editor-in-Chief

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## Message from the Editor-in-Chief

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